

jarvisWRAP

Medicare highlights from UnitedHealthcare™



This week's feature

Member contact information updates

Help members receive important and timely information by educating them about how to update their contact information when they experience a change. Whether it's an address, a last name, an email or some other demographic information that has changed, a member must notify all the affected entities in order to ensure their information is properly updated.

Those entities are:

1. [Social Security Administration](#)
2. UnitedHealthcare, by calling the number on the member's ID card
3. [State Medicaid office](#), if applicable

It is important that members update their contact information with both the Social Security Administration and their health plan, as well as their state's Medicaid office, if applicable. Failure to do so could result in missing important plan or benefits information.

Members can learn more about updating their information by referring to their Evidence of Coverage. As you are having conversations with members, it may be helpful to remind them of this information.



Medicare Advantage news

Reminder: Rx disposal notification

Notification of information on the safe disposal of prescription medication for in-home Health Assessments.

Agents are required to provide consumers with information on how to safely dispose of prescription medication when completing an in-home Health Assessment. The Safe Drug Disposal Handout disclosure form has been updated and is now available on the Sales Materials Portal.

Keeping old medication in the home can be unsafe and can lead to misuse or being taken accidentally. Unused or expired medication should be disposed of as soon as possible. The safe medication disposal requirements are designed to improve safety and reduce issues related to unused prescription medication.

[Click to read more](#)



UnitedHealthcare Agent Toolkit resource of the week

Agent relationship and local agent materials

Agent relationship materials can be used with prospects all year long. They are available in multiple formats, including cards, letters and newsletters. The D-SNP Branded Sticker (SPRJ64298) is eye-catching and can be applied to laptops, water bottles and more to further your branding.

Delight prospects by sending them the MA/D-SNP Agent Relationship Card (SPRJ75643).

The Medicare Advantage Why Local Agent Letter (23SPRJ63882) offers a unique build-a-letter concept, allowing for various messaging options.

Search by SPRJ number above or by keyword: *agent relationship*

Medicare Supplement Keep Your Doctor postcard

Being able to keep your doctor is a benefit many prospective clients value. With the Medicare Supplement Keep Your Doctor postcard, you can quickly and effectively reinforce this benefit.

Search keyword: *keep doctor*

[Access the Agent Toolkit](#)



Medicare Supplement news

2023 Rate information for AARP Medicare Supplement Plans

Annual rate change information for 2023 AARP® Medicare Supplement Insurance Plans from UnitedHealthcare® is now available in some states. Click below to see what's new.

[Click to read more](#)

2023 Enrollment Kits availability for AARP Medicare Supplement Insurance Plans

New enrollment kits are now available in select states.

[Click to read more](#)



Special Election Period news

Special Election Period may be available to members affected by severe weather

The Federal Emergency Management Agency (FEMA) may have declared a weather-related emergency or major disaster in your state. Medicare beneficiaries affected may be eligible for a Special Election Period (SEP).

For affected areas and SEP dates, please visit *Jarvis*. For marketing materials that comply with CMS marketing requirements, please visit the UnitedHealthcare Toolkit.

[Access SEP list](#)