

jarvisWRAP

Medicare highlights from UnitedHealthcare™



This week's feature

New: National live training sessions calendar on *Jarvis*

Accessing live training sessions is easier now than ever before. You can now find the current calendar right on **Jarvis**. Simply click the link on the **Jarvis** home page to view the upcoming sessions, download the calendar or to register.

Live training sessions are an excellent way to boost your knowledge on a wide range of topics led by our experienced trainers. Dive deep into common Medicare Advantage plan ancillary benefits like Hearing and Dental to help provide even more value in your conversations with consumers. Or learn how to maximize the resources UnitedHealthcare has to offer you by taking a class about **Jarvis** or LEAN.

Check out the calendar and register for a session today!

[Access the training calendar](#)



Medicare Advantage news

State Medicaid redetermination update

Medicaid redetermination is the process through which states redetermine an individual's Medicaid eligibility. Medicaid recipients deemed ineligible will have their Medicaid benefits terminated.

The following states may terminate members' Medicaid benefits starting on May 1:

- Connecticut
- Florida
- Indiana
- Iowa
- Kansas
- Nebraska
- New Mexico
- Ohio
- Oklahoma
- Pennsylvania
- Utah
- Virginia
- West Virginia
- Wyoming

If a Dual Special Needs Plan (D-SNP) member's Medicaid benefits are terminated, they will fall into the loss of SNP grace period. During the grace period, which generally lasts six months, the member will be subject to cost sharing that was previously paid by their state's Medicaid program. The member is eligible for a Special Enrollment Period (SEP) for loss/change in SNP eligibility and can enroll in a different plan. Refer to the Election Period Booklet on Learning Lab for information related to this SEP.

If the member is at risk of losing their Medicaid status, you should receive a secure email notifying you of their change in status, which is available to preview in the D-SNP section of our [member communication page](#).

There will be an outbound call and direct mail campaign for most D-SNP members. When a member falls into redetermination they will receive letters (at 30 days, 60 days and 90 days) from UnitedHealthcare offering to help with the process. Members need to provide authorization for us to assist in the redetermination recertification process. You can preview the letters on the D-SNP section of our [member communication page](#).

- Some states are currently excluded from this outreach: Arizona H0321-002 (AZ H0321-004 is in scope), Florida, Massachusetts, Minnesota, Tennessee, Washington DC, and Wisconsin. This is subject to change. Please visit the member communication page for updated information on excluded states.

For state-specific information, please visit your state's department of health website.



UnitedHealthcare Agent Toolkit
resource of the week

Veteran materials

Honor, integrity and compassion are values many of us associate with those who have served our country. Find the materials you need to reach out to veterans on the UnitedHealthcare Agent Toolkit:

- MA Veterans Meeting/Non-Meeting Flyer - 23SPRJ56025
- MA Patriot Plan Flyer - 23SPRJ74952
- MA Veterans Organization Letter - 23SPRJ56026

Search by SPRJ number above or by keyword: *veteran*

AARP Medicare Supplement sales presentation

Are you looking to give your clients an A-Z overview of Medicare and Medicare Supplement plans? Use the AARP Medicare Supplement sales presentation during 1:1 meetings or in larger group settings. Additional language options may be available.

Search keyword: *sales presentation*

[Access the Agent Toolkit](#)



Medicare Supplement news

Coming soon: new LEAN signature option

A new LEAN™ signature option: Express Security Code, is coming soon for AARP® Medicare Supplement Insurance Plans from UnitedHealthcare®. Click to read and find out more.

[Click to read more](#)

2023 rate information for AARP Medicare Supplement Plans

Annual rate change information for 2023 AARP® Medicare Supplement Insurance Plans from UnitedHealthcare® is now available in some states. Click to see the new states that have been added this week.

[Click to read more](#)



Special Election Period news

Special Election Period may be available to members affected by severe weather

The Federal Emergency Management Agency (FEMA) may have declared a weather-related emergency or major disaster in your state. Medicare beneficiaries affected may be eligible for a Special Election Period (SEP).

For affected areas and SEP dates, please visit *Jarvis*. For marketing materials that comply with CMS marketing requirements, please visit the UnitedHealthcare Toolkit.

[Read more on *Jarvis*](#)



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