

With multiple options to choose from, making your premium payment is quick and easy!



**Mail:** Send a check or money order



**Online:** Use your credit/debit card or checking/savings account



**Over the Phone:** Use your credit/debit card or checking/savings account



## 1 Mail

- Your invoice will include coverage details, premium amount due and details about any applicable subsidy.
- Mail your payment, along with the remittance section of the invoice, in the envelope provided.

*If the remittance section of the invoice is not included, it may delay the allocation of the payment to your account when the check is received at the payment lockbox.*

- Don't, forget!
  - Your signed check or money order should be payable to Blue Cross and Blue Shield of Nebraska (BCBSNE)
  - You must include the remittance slip
  - Mail to the payment address listed on the invoice:

Blue Cross and Blue Shield of Nebraska, Inc.  
P.O. Box 505628  
St. Louis, MO 63150-5628

Or overnight your payment to:

Bank of America Lockbox Services  
Blue Cross and Blue Shield of Nebraska, Inc.  
and LBX # 505628  
800 Market Street, 4th Floor  
St. Louis, MO 63101

## 2 Online

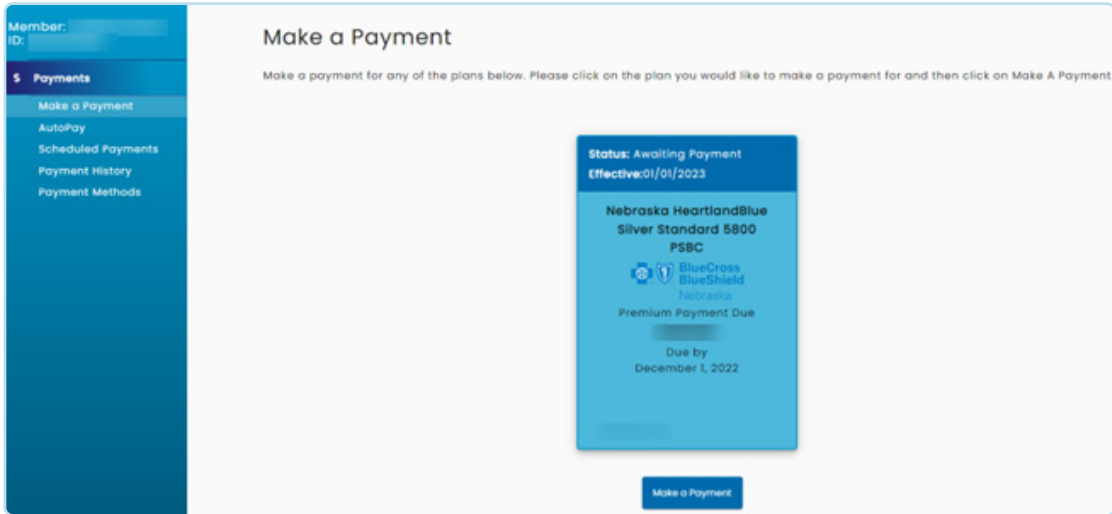
- Visit **NebraskaBlue.com/ACAPayment** to make a payment and manage future payments.
  - You may also set up an account at myNebraskaBlue.com to manage your payments. You will need your member ID number to create a myNebraskaBlue account.
- Choose the Payments option on the left side of the screen
  - If you did not log in through your myNebraskaBlue account, you will need to enter your Subscriber Exchange ID (found on your invoice) or, the last four of the primary subscriber's SSN as well as your billing ZIP code to locate your account.

The screenshot shows the 'Payments' section of a website. On the left is a blue sidebar with 'Payments' and 'Upload Documentation' options. The main content area is titled 'Payments' and contains a 'Locate Account' form. The form asks 'How would you like to locate your account?' and offers two options: 'Find by Exchange ID' (selected) and 'Find by Social Security Number (SSN)'. The 'Required Fields' section includes 'Exchange Subscriber ID \*', 'Last Name \*', 'Date of Birth \*', and 'Residential Zip Code \*'. A 'FIND MY ACCOUNT' button is at the bottom right. Red arrows point to the 'Payments' sidebar item and the 'Find by Exchange ID' radio button.

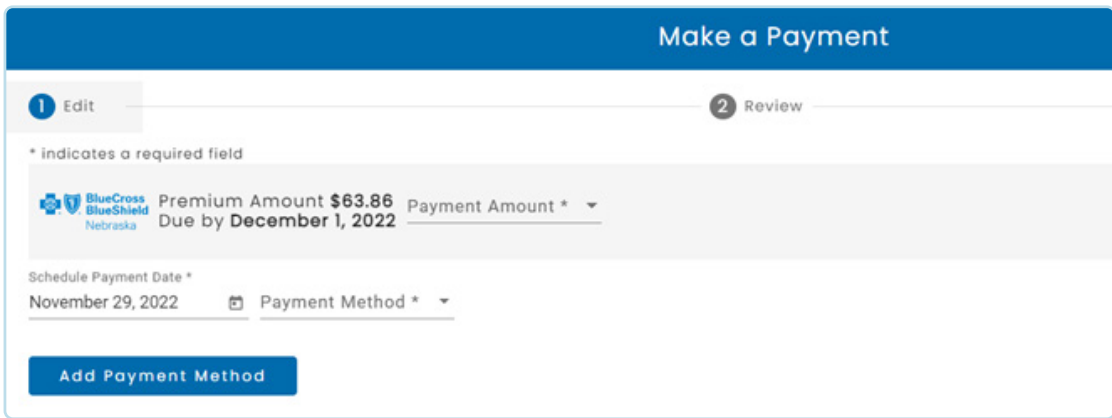
or

This screenshot is identical to the one above, but the 'Find by Social Security Number (SSN)' radio button is selected. The 'Required Fields' section now includes 'Last 4 digits of SSN \*' instead of 'Exchange Subscriber ID \*'. A red arrow points to the 'Find by Social Security Number (SSN)' radio button.

- Once your account is located, select your coverage. From here, you can make a payment, manage autopay, schedule future payments, as well as view your payment history and saved payment methods.
- To make a payment, select **Make a Payment**



- Add your payment method, premium amount (or custom amount) and date of payment. Adding your payment method here does not enroll you in autopay.



### 3 Over the Phone (IVR)

- Call BCBSNE Member Services at 844-665-1122
- Select option 1 for payment
- Select option 2 to make a payment via phone
- Enter the last 4 of the primary subscriber's SSN and the billing ZIP code to locate your account
- Enter your payment information. Major credit/debit card or checking/savings accounts are accepted.